◆aetnaCVSHealth. : 2024 OH Bronze 4: HMO AI/AN CSR \$0 AI AN Zero Cost Sharing

Coverage for: Individual + Family | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://www.aetna.com/sbcsearch/getcbpolicydocs?P=0767179&Y=24, or by calling 1-844-365-7373. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at

https://www.healthcare.gov/sbc-glossary/ or call 1-844-365-7373 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> /.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Not Applicable.	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://aet.na/providersearch_aetna or call 1-844-365-7373 for a list of Indian Health Care (IHCP) or Non-IHCP Provider <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care (IHCP) or Non-IHCP Provider Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	No charge	Not covered	No charge for in- <u>network</u> virtual primary care telemedicine <u>provider</u> visits for certain services.	
If you visit a health care	<u>Specialist</u> visit	No charge	Not covered	None	
provider's office or clinic	Preventive care /screening /immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	None	
n you nave a lest	Imaging (CT/PET scans, MRIs)	No charge	Not covered	None	
	Preferred generic drugs	No charge	Not covered	Covers up to a 30 day supply (retail	
	Preferred brand drugs	No charge	Not covered	prescription), 31-90 day supply (mail order	
If you need drugs to treat your illness or condition More information about prescription drug <u>coverage</u> is available at http://aet.na/ohivl24	Non-preferred generic/brand drugs	No charge	Not covered	prescription). Applicable cost share plus difference (brand minus generic cost) applies for brand when generic available. No charge for preferred generic FDA-approved women's contraceptives in- <u>network</u> . Maintenance drugs- after two retail fills, you are required to fill a 90-day supply at CVS Caremark [®] Mail Service Pharmacy or CVS Pharmacy.	
	Preferred/non-preferred <u>specialty</u> drugs	No charge for up to a 30 day supply	Not covered	All specialty <u>prescription drug</u> fills on initial fill must be filled at a <u>network</u> specialty pharmacy except for urgent situations. Your <u>plan</u> may include access to CVS retail pharmacies for certain <u>specialty drugs</u> .	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	None	
	Physician/surgeon fees	No charge	Not covered	None	

	What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care (IHCP) or Non-IHCP Provider Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate	Emergency room care	No charge	No charge	Out-of-network <u>emergency room care</u> cost-share same as IHCP or Non-IHCP. No coverage for non-emergency care.
medical attention	Emergency medical transportation	No charge	No charge	Out-of-network cost-share same as IHCP or Non-IHCP.
	<u>Urgent care</u>	No charge	Not covered	No coverage for non-urgent use.
If you have a	Facility fee (e.g., hospital room)	No charge	Not covered	None
hospital stay	Physician/surgeon fees	No charge	Not covered	None
If you need mental health, behavioral health, or	Outpatient services	Office visits and all other outpatient services: No charge	Not covered	None
substance abuse services	Inpatient services	No charge	Not covered	None
	Office visits	No charge	Not covered	Cost sharing does not apply for preventive
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	services. Maternity care may include tests and services described elsewhere in the SBC
	Childbirth/delivery facility services	No charge	Not covered	(i.e., ultrasound).
	Home health care	No charge	Not covered	Coverage is limited to 100 visits.
	Rehabilitation services	No charge	Not covered	Coverage is limited to 20 visits each for Physical Therapy, Occupational Therapy & Speech Therapy.
If you need help recovering or have other	Habilitation services	No charge	Not covered	None
special health needs	Skilled nursing care	No charge	Not covered	Coverage is limited to 90 days.
	Durable medical equipment	No charge	Not covered	Coverage is limited to 1 <u>durable medical</u> <u>equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse.
	Hospice services	No charge	Not covered	None

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care (IHCP) or Non-IHCP Provider Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Children's eye exam	No charge	Not covered	Coverage is limited to 1 exam every 12 months up to age 19.	
If your child needs dental or eye care	Children's glasses	No charge	Not covered	Coverage is limited to 1 set of frames and 1 set of contact lenses or eyeglass lenses per calendar year. Includes contact lens fitting up to age 19.	
	Children's dental check-up	Not covered	Not covered	Not covered.	

Excluded Services & Other Covered Services:

Hearing aids	Routine eye care (Adult)
 Infertility treatment 	Routine foot care
Long-term care	 Weight loss programs
 Non-emergency care when traveling outside the 	
U.S.	
	 Infertility treatment Long-term care Non-emergency care when traveling outside the

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)		
Chiropractic care - Coverage is limited to 12 visits.	 Private-duty nursing - Coverage is limited to 90 	
	visits in home setting only.	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Ohio Department of Insurance, (614)-644-2658, TDD: (614) 644-3745, (800) 686-1526, <u>https://insurance.ohio.gov/home</u>.

• For more information on your rights to continue coverage, contact the <u>plan</u> at 1-844-365-7373.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596 or state health insurance <u>marketplace</u> or SHOP.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete

information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Ohio Department of Insurance, (614)-644-2658, TDD: (614) 644-3745, (800) 686-1526, https://insurance.ohio.gov/home.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$0

\$0

\$0 \$0

The <u>plan's</u> overall <u>deductible</u>
Specialist copayment
Hospital (facility) <u>copayment</u>
Other <u>copayment</u>

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$60	

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a
well-controlled condition)

\$0

\$0 \$0

\$0

The <u>plan's</u> overall <u>deductible</u>
Specialist copayment
Hospital (facility) <u>copayment</u>
Other <u>copayment</u>

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Diabetic supplies (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:	In this example, Joe would pay:		
<u>Cost Sharing</u>			
<u>Deductibles</u>	\$0		
<u>Copayments</u>	\$0		
<u>Coinsurance</u>	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$20		

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$0
Hospital (facility) <u>copayment</u>	\$0
Other copayment	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
<u>Cost Sharing</u>		
Deductibles	\$0	
<u>Copayments</u>	\$0	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$0	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-844-365-7373.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

Non-Discrimination

Aetna complies with applicable Federal civil rights laws and does not unlawfully discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, disability, gender identity or sexual orientation.

We provide free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,

P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: P.O. Box 24030, Fresno, CA 93779),

1-800-648-7817, TTY: 711,

Fax: 859-425-3379 (CA HMO customers: 860-262-7705), CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

Health plans are offered or underwritten or administered by Aetna Health Inc. (Pennsylvania) (Aetna). Aetna is part of the CVS Health family of companies.

TTY: 711 Language Assistance:

For language assistance in your language call 1-844-365-7373 at no cost.

Albanian -	Për shërbime përkthimi falas për ju, telefononi 1-844-365-7373.
Amharic -	የቋንቋ አ <i>ገ</i> ል <i>ግሎቶችን ያ</i> ለክፍያ ለ <i>ጣግኘት</i> ፣ በ 1-844-365-7373 ይደውሉ፡፡
Arabic -	مقرل ا عال عال مقرل ا عاجرل ا ، ةف لكت يأ نود ةي و غلل ا تامدخل ا على لوص حل ا 365-7373 - 1-844
Armenian -	Անվձար լեզվական ծառայություններից օգտվելու համար զանգահարեք 1-844-365-7373 հեռախոսահամարով։
Bahasa-Indonesia -	Untuk bantuan dalam bahasa Indonesia, silakan hubungi 1-844-365-7373 tanpa dikenakan biaya.
Bantu-Kirundi -	Kugira uronke serivisi z'indimi atakiguzi, hamagara 1-844-365-7373.
Bengali-Bangala -	আপনাক বেনিামূকম ভোষা পবকিষাি পপক হেকম এই নম্বক পিবেযক ান রেুন: 1–844–365–7373।
Bisayan-Visayan -	Ngadto maakses ang mga serbisyo sa pinulongan alang libre, tawagan sa 1-844-365-7373.
Burmese -	သင့်အနေဖြင့် အခကြေးငွေ မပေးရပဲ ဘာသာစကားပန်ဆောင်မှုများ ရရှိနိင်ရန် 1-844-365-7373 သို့ ဖုန်းခေါ်ဆိုပါ။
Catalan -	Per accedir a serveis lingüístics sense cap cost per vostè, telefoni al 1-844-365-7373.
Chamorro -	Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang 1-844-365-7373.
Cherokee -	ԱՋՅ⅃ Տ೮ՒԹՅ⅃ ԾՇՅԵՐՂ⅃ Ը АՐՅ⅃ ⅃ℂℇGWՂ⅃ ՃՋ, ՕՒℬᲮWᲝᲮ 1-844-365-7373.
Chinese -	如欲使用免費語言服務,請致電1-844-365-7373。
Choctaw -	Anumpa tohsholi I toksvli ya peh pilla ho ish I paya hinla, I paya 1-844-365-7373.
Cushite -	Tajaajiiloota afaanii garuu bilisaa ati argaachuuf,bilbili 1-844-365-7373.
Dutch -	Voor gratis toegang tot taaldiensten, bell 1-844-365-7373.
French -	Afin d'accéder aux services langagiers sans frais, composez le 1-844-365-7373.
French Creole -	Pou jwenn sèvis lang gratis, rele 1-844-365-7373.
German -	Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 1-844-365-7373 an.
Greek -	Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό 1-844-365-7373.

Gujarati -	તમારે કોઇ જાતના ખર્ચ વનાિ ભાષાની સેાિઓની પહોોર્ માટે, કોલ કરો 1-844-365-7373.
Hawaiian -	No ka wala'au 'ana me ka lawelawe 'ōlelo e kahea aku i kēia helu kelepona 1-844-365-7373 Kāki 'ole 'ia kēia kōkua nei.
Hindi -	आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लएि, 1-844-365-7373 पर कॉल करें।
Hmong -	Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu 1-844-365-7373.
lgbo -	Iji nwetaòhèrè na ọrụ gasị asụsụ n'efu, kpọọ 1-844-365-7373.
llocano -	Tapno maaksesyo dagiti serbisio maipapan iti pagsasao nga awan ti bayadanyo, tawagan ti 1-844-365-7373.
Indonesian -	Untuk mengakses layanan bahasa tanpa dikenakan biaya, hubungi 1-844-365-7373.
Italian -	Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 1-844-365-7373.
Japanese -	言語サービスを無料でご利用いただくには、1-844-365-7373 までお電話ください
Karen -	လ၊တၢ်ကမၤန္နာ်ကိုဉ်အတာ်မၤစၢၤအတာ်ဖံးတာ်မၤတဖဉ်လၢတအိဉ်ဒီးအၒၟၤလၢကဘဉ်ဟ့ဉ်အီၤအဂ်ီ၊ဘဉ်နှဉ် ကိး 1-844-365-7373 တက္ၢ်
Korean -	무료 언어 서비스를 이용하려면 1-844-365-7373 번으로 전화해 주십시오.
Kru-Bassa -	Μ dyi wuqu-dù kà kò qò ɓĕ dyi mɔ́uń nì Pídyi ní, nìí, qá nɔ̀ɓà nìà kɛ: 1-844-365-7373.
Kurdish -	ىەرامژ ھب ھكب ىدنھويھپ ،ۆت ۆب نووچىٽ ئىبھب نامز ىرازوگىتىمزخ ھب نتشىيھگارىخپسەد ۆب 7373-365-1844
Laotian -	ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍບື້ເສຍຄື່າຕື້ກັບທີ່ານ, ໃຫ້ໂທຫາເບີ 1-844-365-7373.
Marathi -	कोणत्याही शुल्काशिवाय भाषा सेवा प्राप्त करण्यासाठी 1-844-365-7373 वर फोन करा.
Marshallese -	Nan etal nan jikin jiban ikijen Kajin ilo an ejelok onen nan kwe, kirlok 1-844-365-7373.
Micronesian Pohnpeyan -	Pwehn alehdi sawas en lokaia kan ni sohte pweipwei, koahlih 1-844-365-7373.
Mon-Khmer Cambodian -	ដ ើមបីទទួលបានដវោកមមភាសាដ លឥតគិតថ្លលម្អៃរាប់ដលាកអ៊ុនក ូ មុដ ៅទូរពែទដ ៅកាន់ដលខ 1-844-365-7373 [។] .
Navajo -	T'áá ni nizaad k'ehjí bee níká a'doowol doo bą́ą́h ílínígóó kojį′ hólne' 1-844-365-7373.
Nepali -	निःशुल्क भाषा सेवा प्राप्त गनन 1-844-365-7373 मा टेलिफोन गनुनहोस् ।
Nilotic-Dinka -	Të kɔɔr yïn wɛ̈ɛr de thokic ke cïn wëu kɔr keek tënɔŋ yïn. Ke cɔl kɔc ye kɔc kuɔny ne nɔmba 1-844-365-7373.
Norwegian -	For tilgang til kostnadsfri språktjenester, ring 1-844-365-7373.

Pennsylvania Dutch -	Um Schprooch Services zu griege mitaus Koscht, ruff 1-844-365-7373.
Persian - Polish -	د <i>ي ریگ</i> ب سامت 1-844-365-7373 مرامش اب ،ناگ <i>ي</i> ار روط مب نابن تامدخ مب یسر تسد یارب Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 1-844-365-7373.
Portuguese -	Para acessar os serviços de idiomas sem custo para você, ligue para 1-844-365-7373.
Punjabi -	ਤੁਹਾਡੇ ਲਈ ਬਨਿਾਂ ਬਸਿੇ ਮਿਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਰਿਨ ਲਈ, 1-844-365-7373 'ਤੇ ਫ਼ੋਨ ਰਿ।
Romanian -	Pentru a accesa gratuit serviciile de limbă, apelați 1-844-365-7373.
Russian -	Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 1-844-365-7373.
Samoan -	Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le 1-844-365-7373.
Serbo-Croatian -	Za besplatne prevodilačke usluge pozovite 1-844-365-7373.
Spanish -	Para acceder a los servicios de idiomas sin costo, llame al 1-844-365-7373.
Sudanic-Fulfulde -	Heeba a nasta jangirde djey wolde wola chede bo apelou lamba 1-844-365-7373.
Swahili -	Kupata huduma za lugha bila malipo kwako, piga 1-844-365-7373.
Syriac - Tagalog -	ر مه، جرب کر مان
Telugu -	మీరు భష నేవలను ఉచితంగ అందుకున ందుకు, 1-844-365-7373 కు కల్ చేయండి.
Thai - Tongan -	หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร 1-844-365-7373. Kapau 'oku ke fiema'u ta'etōtōngi 'a e ngaahi sēvesi kotoa pē he ngaahi lea kotoa, telefoni ki he 1-844-365-7373.
Trukese -	Ren omw kopwe angei aninisin eman chon awewei (ese kamo), kopwe kori 1-844-365-7373.
Turkish -	Sizin için ücretsiz dil hizmetlerine erişebilmek için, 1-844-365-7373 numarayı arayın.
Ukrainian - Urdu - Vietnamese -	Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером 1-844-365-7373. ںی نابز تمریقلاب۔ Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số 1-844-365-7373.
Yiddish -	1-844-365-7373 צו צוטריט ךארפשַ באדַינונגען אין קיין פרייַז צו איר, רופן
Yoruba -	Lati wọnú awọn isẹ èdè l'ọfẹ fun ọ, pe 1-844-365-7373.